## Spoken Easy Finnish

in linguistically asymmetric communication

Leealaura Leskelä leealaura.leskela@kvl.fi

Conference for Easy to Understand Communication 9.6.2023

## Definition of Easy Language

"Easy Language is a language variety in which vocabulary, language structures and contents are modified to be more readable and understandable than in Standard Language.

It is intended for people who have difficulties in reading or understanding Standard Language."

(e.g. Kulkki-Nieminen 2010; Leskelä 2021)

- > Includes spoken language.
- ➤ Guidelines for Easy Language in spoken interaction are under construction (e.g. Leskelä 2012; 2022; SELSI).

## Linguistically asymmetric communication

- > may occure between speakers who do not share same linguistic abilities:
  - a linguistically more competent speaker
  - a speaker, who needs linguistic support
- > may occure in different communicative situations:
  - in institutional interaction
  - in free conversations
  - in group conversations
  - in dyadic conversations



# Challenges of giving guidelines for spoken language

- Speakers have limited time to consider language usage; is it possible at all to speak easy language?
- Who is responsible for understandability in spoken situations, in which communication is based on reciprocity?
- Could following the guidelines unsensitize the linguistically more competent speaker to the individuality of the co-participant?

#### Research Data

INTERACTION TYPES	PARTICIPANTS	DURATION
Free conversations (6)	Participants with intellectual disabilities (6) Professional participants (5)	1:45:47
Task guidance situations (4)	Employees with intellecutal disabilities (4) Job coaches (4)	0:51:58
Interviews (6)	Interviewees with intellectual disabilities (7) Interviewers with different professional backgrounds (4)	1:29:26
Total: 16 conversations	12 participants with intellectual disabilities 11 professional particiants	4:07:11

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Trouble turn 1: topically surprising, linguistically
           (1.2) I: go (0.5) (to do) some jobs
01 Harri:
                                                              unclear turn that needs to be negotiated
02
           (1.2)
03
           #ää#hh (1.8) 个in Koi- 个Koivula
           @Koivula@ ((surprised voice))
04 Eeva:
05 Harri:
           yea (0.5)
                                                                                       Repair initiators:
06 Eeva:
           you go to Koivula [to do some jo]bs,
                                                                   repeats, "collecting", questions, interpretations to initiate
07 Harri:
                             >yea yea
                                                                                          negotiations
08
           (0.5)
09 Eeva:
           what jobs.
                                             Trouble turn 2: ineligible claim
10 Harri:
           doctor's jobs.
           ((laughing)) 个haha d(h)octor's jobs. $
                                                               Outright reaction: repeating with amused voice, smiling, laughing
11 Eeva:
12
           ↑well well what, .h well yes↓ .th
13 Eeva:
           do you know that for that- one has to go to school for quite- a while
                                                                                               "If you say x, this is where we end up":
14
           (0.5)
                                                                                             question clauses to show what consequences
15 Harri:
           yes (.) ((nods)) school个
                                                                                                       the trouble turn can have
16 Eeva:
           $mm-m$
17 Harri:
           mt (.)
           $firs[t one should: ] (then) go to school$个
18 Eeva:
                          (krhm)
19 Harri:
                                           ] (mt)
                                                                                          Formulation:
           $you: put up quite high-flying dreams here.$
20 Eeva:
                                                                          an interpretative turn of how the trouble turn
                                                                           could be assigned to an acceptable context
(TvaS 1.8, free)
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#### What to recommend?

#### Speak and act as people usually do in similar situations:

- > Initiate reapir with different repair initiators.
- ➤ React the way people are tend to react in these situations (e.g. laughing when amused)

#### Speak and act in a special way:

- > Use "collecting", use "if you say x, this is where we end up"
- > Use formulations to make an unusual action of the co-participant more understandable.
- ➤ Speak according Easy Language recommendations (simple vocabulary, linguistic structures, explanations of difficult words etc.)

#### To learn more about spoken Easy Languag

- Leealaura Leskelä 2022: Selkopuhetta! Puhuttu selkokieli kehitysvammaisten henkilöiden ja ammattilaisten vuorovaikutuksessa. Dissertation research, University of Helsinki. <a href="https://helda.helsinki.fi/handle/10138/350709">https://helda.helsinki.fi/handle/10138/350709</a>
- Leealaura Leskelä 2021: Showing knowing. Negotiating about epistemics in interaction between persons with intellectual disabilities and professionals. Journal of Interactional Research in Communication Disorders 11:1, 26–51.
- Leealaura Leskelä 2019: Selkokieli Saavutettavan kielen opas (opike.fi)
- Leealaura Leskelä ja Camilla Lindholm (toim.) 2012: Haavoittuva keskustelu (opike.fi)
- Johanna Kartio 2016: 12 askelta selkokielellä opettamiseen (kansalaisopistojenliitto.fi, pdf)
- Johanna Kartio (toim.) 2009: Selkokieli ja vuorovaikutus (opike.fi)











"Participation, the feeling of a joint discussion does not necessarily come from smooth and problem-free interaction, but from the experience that solutions to the problems encountered were found together." (Leskelä 2012)

